FREQUENTLY ASKED QUESTIONS

May 2020

I. What is the Forest North Drainage Improvement Project?

The Forest North Drainage Improvement Project has been identified as a critical need by Williamson County residents in the area and includes limited rehabilitation and reconstruction of drainage infrastructure within the Forest North subdivision.

Examples of typical drainage improvement work include replacing broken and deficient culverts and performing maintenance of existing channels by grading the channels to restore and improve stormwater-conveyance capacity. In some cases, segments of the storm sewer have been added to capture storm water and carry it to large creeks.

2. Why is this project needed?

The purpose of the Forest North Drainage Improvement Project is to respond to drainage infrastructure issues resulting from frequently reoccurring local flooding and in response to issues raised by the neighborhood.

3. What is the County's role in this project?

In response to issues brought forward by the neighborhood, the County included design for this project in its 2013 Road Bond Program. Funding for construction of Forest North Phase III was secured as a result of the successful passage of Williamson County's voter-approved 2019 Road Bond Program. The Williamson County Bond Program and Williamson County Road and Bridge Department have assumed responsibility for the design and construction of the project, including any necessary utility relocations or easement acquisition.

4. What areas of Forest North will be affected?

Construction of drainage improvements is scheduled to be completed within identified zones, which cluster around frequently reoccurring structural flooding in the area. Phase I and II have both been completed; construction of Phase III will begin in late spring 2020. For additional information regarding the improvement zones, please refer to the Project Zones Map.

5. What is the construction schedule for this project?

Work began on the Forest North Drainage Improvement Project in 2016 and construction on Phase I and II is now complete. The project is now moving into the final phase, Phase III, which will begin in late spring 2020. The construction will be phased by zone. Residents will be notified prior to construction beginning in their zone. For additional information regarding the phasing of improvements, please refer to the Project Zones Map.

6. How does the Coronavirus (COVID-19) impact construction on Forest North Phase III?

In response to the coronavirus (COVID-19), Williamson County ordered restrictions for construction projects to protect our community from further spread of the virus. Based on these guidelines, which allow construction sites to remain open with strict social distancing and additional safety measures, this project will move forward. We are working closely with construction teams to follow health and safety requirements and guidelines while moving forward with the drainage improvements.

You can find more information and updates on what Williamson County is doing to combat COVID-19 at www.wilco.org/coronavirus.

7. Will work be done at night and on weekends for this project?

Construction activities will be limited to Monday through Friday, between the hours of 8:00 a.m. and 5:00 p.m. However, under special circumstances, the Contractor may request permission from the County to perform work outside of the normal work hours in order to complete time-sensitive activities. Information regarding such occurrences will be posted on the project website, www.roadbond.org/forestnorth.

8. Will my trash pickup and mail delivery be affected?

There are no disruptions to trash pickup or mail services anticipated as part of the drainage improvements.

9. Will there be any road closures associated with this project during construction?

Road closures within the subdivision will be minimal. There will be appropriate detours to allow access to all properties during the road closure. Residents will be notified of any closure in advance. Additionally, information regarding such occurrences will be posted on the project website (www.roadbond.org/forestnorth).

10. Will residents and business owners be displaced?

No displacements of residences or businesses will occur as a result of the drainage improvements.

II. Will items located in the right of way and/or easement be impacted?

Residents within the construction area will be required to remove personal items, such as custom mailboxes, fixtures, landscaping and irrigation systems, from the right of way (ROW) and/or easement before the start of construction.

Staking of the ROW and easements will take place before construction begins in each zone. These staked areas indicate the ROW and easement limits for the areas that are designated for construction improvements. If it is determined during the staking process that you are an affected property owner, meaning you have items in the ROW or easement, you will receive additional information from the public involvement (PI) team. The ROW and easements must be clear for work by the start of construction in your zone. If you wish to preserve items in the ROW or easement, such as custom mailboxes or irrigation systems, removal must occur prior to the start of

construction. If the identified items are not removed by the time construction begins in your area, the contractor will consider these items left for refuse.

Representatives of the Williamson County PI team will be in contact with these property owners with more information at the appropriate time to provide ample notice of the construction timeline within their immediate vicinity.

Mailboxes: Mailboxes in the path of drainage work will be removed and replaced with standard units. We will be in close communication with the post office to ensure there is no disruption to mail service. Please contact the PI Team if you wish to remove your mailbox prior to the start of construction in your area so that we may coordinate the installation of a temporary mailbox.

Irrigation Systems: Irrigation systems in the path of drainage work will be removed, capped at the right-of-way line and will not be replaced. Homeowners are advised to remove and preserve the irrigation components in the ROW.

12. What is the difference between ROW and easements?

ROW is when the County owns the property, which usually means it was purchased, donated or dedicated to the County for purposes of a roadway or public footpaths that benefit the community.

An easement is a portion of the property owner's land that the County has the right to use for a specific purpose, such as drainage features and/or construction and maintenance that benefit the community.

13. Will the County acquire any of my property as a part of this project?

Temporary construction easements and permanent drainage easements are required in some locations. Representatives of the Williamson County PI team will be in contact with these property owners with more information at the appropriate time. All other work will occur only in the County's ROW.

14. How were properties selected to receive drainage improvements by the County?

Projects were selected based on a drainage study of the Forest North subdivision performed by K Friese & Associates, and input was solicited by the project team from residents to determine the areas that experience frequently reoccurring structural flooding that could be reduced by implementing local drainage improvements.

15. What criteria were used to determine phasing of improvements?

Projects closest to the downstream end of the subdivision drainage were prioritized first. These are the projects closest to the Lake Creek Tributary 2 channel, which is the main conveyance through the subdivision. In general, drainage improvements are best implemented from downstream to upstream in order to avoid impacts to downstream properties.

16. How is Phase III of the project being funded?

Voters approved funds for the project design in the 2013 bond election and funding for construction was approved in the 2019 bond election.

17. Where may I go to ask questions or receive more information about the Forest North Drainage Improvement Project?

For more information about this project or to sign up for email updates, please contact our PI team by calling (512) 943-1195 or emailing roads@wilco.org. All project materials and updates, including any lane or road closures, will be posted on the Forest North Drainage Improvement Project page of the Road Bond website.